

Charles D. Markert, PE, CPF, BLI
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RESUME PROFILE:

Mr. Markert is an engineer, professional facilitator, and consultant for business process enhancement methodologies. He has 30 years of public sector engineering management and civil engineering design experience involving all aspects of facility design, planning, engineering management, as well as organization leadership, process streamlining, business process redesign and quality improvement.

EXPERIENCE:

2014 to Present – “The Partnering Facilitator” - Professional Group Process Facilitator for clients in all areas of business and team partnering, process improvement, process mapping, and creative problem solving. Facilitates all group processes. He is an expert facilitator in partnering, strategic planning, business process reengineering, process mapping, and creativity/innovative problem-solving. He is an instructor for group process facilitation, partnering and innovation. He guides groups and teams to achieve teamwork, results, and focus.

2006-2014 – Cavitronix Corporation: – Chief Engineer, CTO. Inventor and Founder of a start-up manufacturing firm generating “water-in-oil emulsion” as an alternative fuel for oil-fired boilers, furnaces and diesel engines.

2001 - 2012 - The Dynamic Leadership Consulting Group, Inc: Co-Founder and Group Process Facilitator. Provided professional facilitation for clients in all areas of business, process improvement & innovation for public and private organizations. Personally facilitated, trained facilitators and/or provided teams of Certified Professional Facilitators to do the same.

1996 -2001 – Mediate-Tech (MTI): Senior Professional Facilitator for: Partnering, Strategic Planning, Reengineering, Innovation, visioning, summits, and other venues.

1966-1996 - U.S. Naval Facilities Engineering Command (NAVFAC): Served from 1966-1996 consecutively in the positions of Civil Engineer, Branch Head and Director of Engineering Systems Division, and Director of Planning and Engineering Operations in the Engineering & Design Division of NAVFAC headquarters - Provided leadership & process improvement for planning and engineering policies, processes and methodologies for acquiring Navy facilities worldwide. Led improvements in quality & productivity for facility/infrastructure planning & design including implementation of Total Quality Leadership.

GOVERNMENT CLIENTS:

Clients include: NAVFAC, USACE, DoD, USMC, USCG, DOT MARAD, DARPA, DLA, DOA, DOE, DOL, DOS, NASA, U.S. Surgeon General, GSA, Smithsonian, the City of Winchester Water District, Botetourt County Partnering for the construction of two facilities.

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NON-GOVERNMENT CLIENTS:

His non-government clients include: Construction Industry Institute, American Society of Civil Engineers, Concrete Masonry Association, Warren Memorial Hospital, Litton-PRC, Resources Consultants Inc., Shenandoah Fine Arts Association, Front Royal Leadership Development Association, and the Frederick County Economic Development Council, Washington Community based Sessions..

CERTIFICATIONS:

- Certified Professional Facilitator (CPF), IAF, 2002-2012
- Bottom Line Innovation (BLI), Prather Associates, 1996- Present
- Professional Engineer License (PE), Virginia, 1974 - 2009

AWARDS:

- NAVFAC Long Term-Full Time Scholarship to University of Rhode Island for MSOE.
- Navy's Meritorious Civilian Service Award and Medal, Commander, NAVFAC, 1966.

EDUCATION:

- Carnegie Mellon, Senior Executive Program, 1994
- GWU Executive Program, Contemporary Executive Program, 1985
- American University, Master of Public Administration, 1980
- University of Rhode Island, Master of Science, Ocean Engineering, 1974
- Michigan State University, Bachelor of Science, Civil Engineering, 1966

PARTNERING FACILITATOR:

Charles Markert has extensive experience in leading organizations through the partnering process. He has facilitated project partnering for organizations and their contractors where they created teams with mutual vision, goals, guiding principles, as well as issue resolution and evaluation processes.

Sample Projects:

- U.S.A.C.E. – Armed Forces Reserve Center Construction, 4 Projects
- D.C. Public Schools and W.M. Schlosser/Arrow Construction
- U.S. State Department: Enterprise Network Management & PRC (3 Partnering Workshops)
- Botetourt County, Public Safety/Regional Jail Building, & High School Addition, Fincastle, VA
- SCDOT (South Carolina Dept. of Highways) I-385 Interchange Project 23.362A, Greenville, SC
- U.S. State Department: Embassy Const., Bishkek, Kyrgyzstan, Rome, Italy, New Delhi, India
- Co-Author: "PARTNERING IN CONSTRUCTION: A PRACTICAL GUIDE TO PROJECT SUCCESS" by Carr, Markert, et al, 1999 by the American Bar Association.

REENGINEERING (BPR) and BOTTOM LINE INNOVATION™ (BLI): Certified Bottom Line Innovation (BLI) Consultant and uses this creative problem-solving process also as part of BPR projects.

Sample Projects:

- Maritime Administration's Ready Reserve Force, Lead facilitator to develop an IT enterprise system to maintain of Navy Reserve ships nation-wide.
- U.S. Maritime Administration (Ready Reserve Force) Business Process Review
- Chief of Naval Personnel, Navy Personnel Command & Resource Consultants, Inc., Reengineered the Enlisted Sailor Assignment System
- Warren Memorial Hospital Innovation Retreat

STRATEGIC PLANNING:**Sample Projects:**

- AFCEA Bethesda Board of Directors and Advisory Board Strategy Session
- Winchester Economic Development Council Annual Strategy Retreat
- Design and Construction Quality Institute (DCQI), Annual Conference & Several DCQI Strategic Planning Sessions
- Federal Facilities Council Strategic Planning (FFC) Strategic Plan

SPECIAL ISSUE SUMMITS:

He uses a variety of facilitation techniques to help groups / teams of experts come together and contribute the wisdom and knowledge for the greater good of their community or to arrive at solution / positions relative to the issue at hand.

Sample Projects:

- American Society of Civil Engineers- Structural Engineering Licensing Summit
- US/Mexico Border Health Commission Visioning Workshop
- Scripps Clinic, Pulmonary Division, Initial Strategic Planning Offsite, San Diego, CA
- U. S. Surgeon General, Group Writing, 'Report to the American People on Global Health'

TOTAL QUALITY LEADERSHIP:**Sample Projects:**

- Lead facilitator on many Quality Management Boards and Process Action Teams.
- Trained NAVFAC Headquarters and Camp David in Total Quality Management.
- Facilitator for Environmental Quality Management Board (Series of meetings)
- Taught the Naval Facilities Engineering Command HQ, Total Quality Management (TQM)
- Military Acquisition Process Improvement Team.

ASSOCIATION MEMBERSHIPS & LEADERSHIP ROLES:

- Association for Quality & Participation, Past Member
- International Association of Facilitators, Member (Lifetime)
- Mid-Atlantic Facilitator Network, Past Member, Co-Founder, Treasurer, Chair)
- Society of American Military Engineers , Past Member
- American Society of Civil Engineers , Past Member
- Institute of Management Consultants USA , Past Member
- Creativity Education Foundation , Past Member
- Design & Construction Quality Institute, Past President-Elect