



## CORPORATE CAPABILITIES STATEMENT

### Professional Facilitation Services

- ) Retreats/Off-Site Meetings
- ) Strategic Planning/Scenario Planning
- ) Problem Solving/Decision Making/Action Planning
- ) Construction Partnering/Communication Planning
- ) Team Performance (including Myers-Briggs Type Indicator® and The Five Dysfunctions of a Team)
- ) Board Orientation/Board Enhancement
- ) Research: Focus Groups/In-Depth Interviews/Surveys
- ) Training Workshops: Principles and Best Practices of Facilitation

### Facilitation Services Description

- ) Design and implement structure for the group interaction process
- ) Manage the process of "how" so you can focus on "what"
- ) Draw out collective wisdom for focused, collaborative decisions
- ) Remain neutral while creating a safe environment
- ) Realize greater productivity and stronger buy-in
- ) Gain enthusiasm for successful implementation

### Sample Facilitated Sessions

#### Key Decision-Making Summit

- ) *Key Objective: To reach difficult, key decisions affecting the organization's future success*

#### Strategic Planning Session

- ) *Key Objective: To complete a comprehensive strategic plan*

#### Construction Partnering Workshop

- ) *Key Objective: To develop a team charter with values, a vision, and goals for the construction team for a specific project*

#### Scenario Planning Examination

- ) *Key Objective: to identify potential future states and develop strategies to ensure success and sustainability*

#### Problem Solving and Team Collaboration Session

- ) *Key Objective: To undertake process challenges, understand team productivity, and accelerate overall team and program performance*

#### The Five Dysfunctions of a Team (including MBTI®)

- ) *Key Objective: To make substantial progress toward becoming a more cohesive team*

#### Customer Service Philosophy Session

- ) *Key Objective: To craft an organization-wide Customer Service Philosophy and interpret how it converts to behavior*

#### Customer Advisory Council Retreat

- ) *Key Objective: To evaluate the Board's performance, clarify its roles and work, and develop a relevant action plan*

### Affiliations



### Company Overview

- ) Limited Liability Corporation
- ) Incorporated 2005
- ) Woman-Owned Small Business

### Contact

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### Sample Clients

#### Associations/Societies/Non-Profits

- ) American Jail Association
- ) American Physical Therapy Association
- ) American Society of Health-System Pharmacists
- ) ASET-The Neurodiagnostic Society
- ) Association for Community Affiliated Plans
- ) Association for Healthcare Philanthropy
- ) BEMA
- ) Council for Responsible Nutrition
- ) Disability Management Employer Coalition
- ) International Baking Industry Exposition (IBIE)
- ) International Council of Shopping Centers Foundation
- ) MIT Industry Advisory Council
- ) National PACE Association
- ) Religion News Service

#### Government/Utilities

- ) Architect of the Capitol
- ) Calvert County, Maryland
- ) Department of Energy
- ) Federal Emergency Management Agency (FEMA)
- ) General Services Administration
- ) National eHealth Collaborative
- ) National Nuclear Security Administration
- ) National Park Service
- ) Office of Naval Research
- ) SAE International
- ) St. Mary's County, Maryland
- ) U.S. Forest Service
- ) Virginia Housing Development Authority
- ) Washington Suburban Sanitary Commission

#### Corporations/Contractors/Educational Institutions

- ) ConventionPlanit.com
- ) Cooper Carry
- ) Donley's Inc.
- ) Genomic Health, Inc.
- ) HDR, Inc.
- ) KPMG LLP
- ) LMD Brand Architects
- ) Outreach Process Partners
- ) Quadel Consulting
- ) Savannah River Nuclear Solutions
- ) The Sheridan Group
- ) Unilever (Wishbone Dressing & Skippy Division)
- ) University of Delaware
- ) University of Maryland/University System of Maryland
- ) The Whiting-Turner Contracting Company